




Basic Call Handling

Placing a Call


1. Lift the handset, press a **Line** key, or press the  key.
2. Dial the number from the keypad and press the **Dial** softkey.




Ending a Call

Place the handset on its cradle or press the  key.



Answering a Call

Lift the handset for handset operation or press the **Line** key or  key for handsfree operation.


Ignoring a Call

Press the  key or **Ignore** softkey when the phone is ringing to ignore the incoming call and (if configured) send the incoming call directly to voicemail.



Redialing

Press the  key once to access a list of recently dialed numbers. Use the **Up** and **Down** navigation keys to scroll through the entries and the **Select** key (or **Dial** softkey) to redial the selected number. Press the  key twice to call the last dialed number.

Muting

Press the  key to mute the handset, headset, or speakerphone.

Holding and Resuming

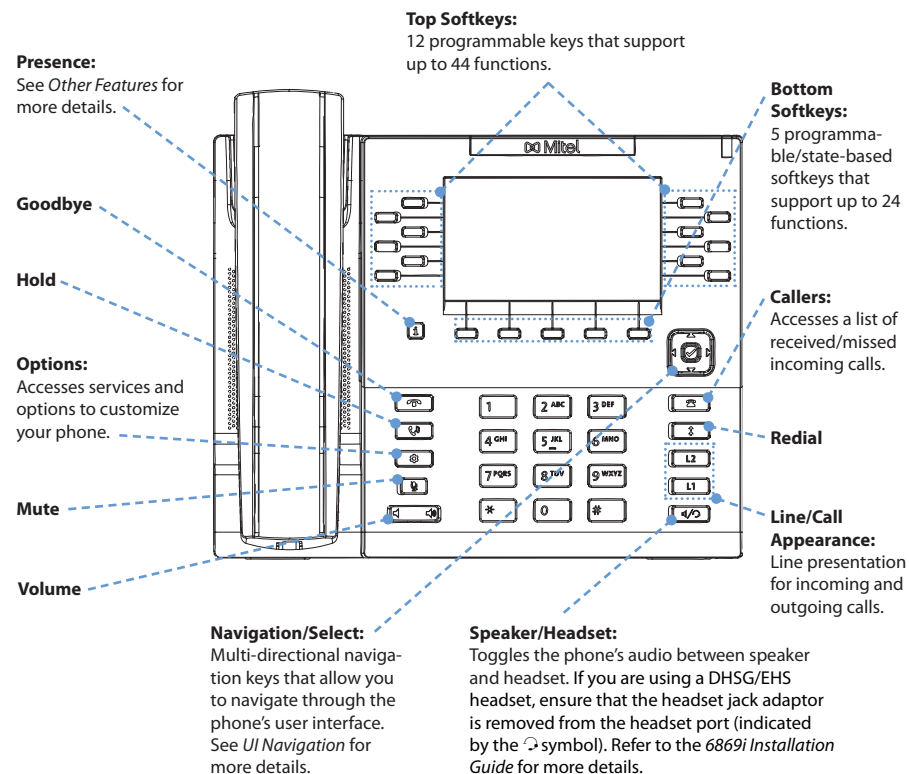
1. To place a call on hold, press the  key when connected to the call.
2. To resume the call, press the  key again or press the **Line** key corresponding to the line where the call is being held.

Please note, the following features are not currently being offered:
Picture ID, Call Recording, & TLS/SRTP Encryption.



Mitel Model 6869i IP Phone Quick Reference Guide

Getting Started



Warning!

The headset port is for headset use only. Plugging any other devices into this port may cause damage to the phone and will void your warranty.

User Interface (UI) Overview

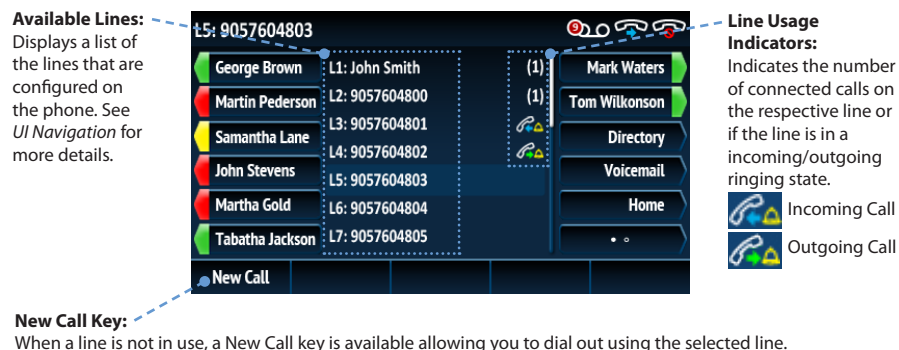
Home Screen

The Home Screen displays the date and time along with various important status messages. It is the default screen displayed when the phone is in an idle state.



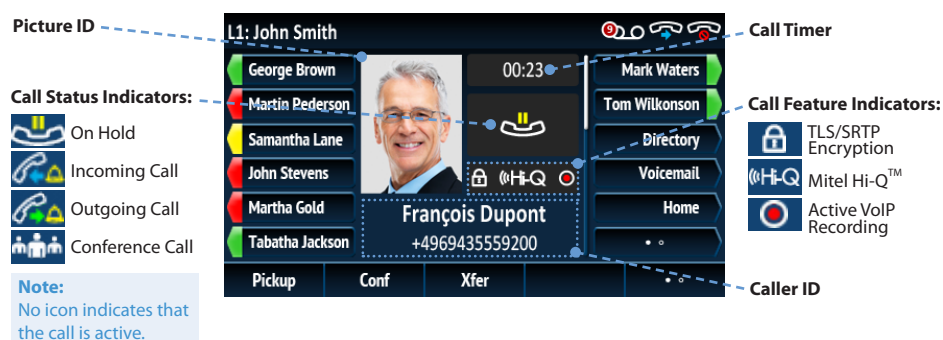
Line Selection Screen

The Line Selection Screen allows you to easily view the lines in use and select a line to act upon.



Detailed-View Call Screen

The Detailed-View Call Screen brings into focus all the information available for a specific call. It is the default screen displayed for all active point-to-point calls.



Multi-View Call Screen

The Multi-View Call Screen allows you to manage your calls more efficiently when you have more than one call in progress. It is particularly useful in transfer and conference scenarios. All pertinent information from the Detailed-View Call Screen is also available on the Multi-View Call Screen but information for two remote parties can be seen simultaneously.

